

Set up video visits

Choose where your video visits happen, make the right visit types video visits, and try one on your practice patient.

Setup guide · For Owners, Managers · aminova.health/university/video-visits-setup

1. TWO WAYS TO RUN VIDEO VISITS

Aminova video runs inside the patient app, with a waiting room. The patient joins from their appointment, and the provider joins from My Schedule, with the chart beside the video. There is no link to make or send.

Or your visits can run on your clinic's own **Google Meet**. Each video visit then gets a meeting link on the provider's calendar, and the link shows on the appointment.

2. OPEN THE VIDEO SETTINGS

1. Go to **Settings**, then **Integrations**.
2. Find the **Telehealth Video** card.
3. Under **Where video visits happen**, you see the two choices. Click one to pick it. It saves on its own.

The screenshot shows the 'Integrations' section of the Aminova Health settings. On the left is a sidebar menu with options: Notifications, Emails, Patient Portal, Security, Integrations (highlighted), HIPAA & Compliance, Data & Privacy, Roles & Permissions, and AI Scribe. The main content area has a header with 'PayBright' (Not connected) and a 'Connect PayBright' button. Below this is the 'Telehealth Video' section, which is highlighted with a blue border. It contains a description: 'Embedded video inside the patient app, with a waiting room. Patients join from the portal.' Under the heading 'Where video visits happen', there are two radio button options: 'Aminova video' (selected) with the description 'Runs inside the patient app with a waiting room. Covered by our BAA.', and 'Google Meet' with the description 'We add a Meet link to each video appointment and put it on the provider's Google Calendar. Covered by YOUR Google Workspace BAA, not ours — a free Gmail account does not have one.' Below these options, a green status message reads 'Video is on for this clinic — nothing to set up.' At the bottom of the main content area is the 'API and connectors' section, which is currently 'Off' and has a 'Turn on' link.

Telehealth Video: pick where your video visits happen.

3. IF YOU PICK AMINOVA VIDEO

1. Look at the bottom of the card.
2. If it says **Video is on for this clinic — nothing to set up.**, you're ready.
3. If not, contact us. We switch it on for your clinic, and there's nothing for you or your patients to install.
4. If the choice is grayed out, your plan doesn't include the built-in video room. You can still pick **Google Meet**.

Tip. Aminova video is covered by your privacy agreement with us.

4. IF YOU PICK YOUR OWN MEETING LINKS

1. Your video visits run on your clinic's own business account, under your clinic's own agreement with that provider. Use a business account, not a free personal one.
2. Every provider who sees video visits connects their own calendar, from the menu under their name. The calendar setup guide shows how.
3. The AI scribe doesn't run on these calls.

5. MAKE YOUR VISIT TYPES VIDEO VISITS

1. Go to **Appointments** → **Visit types** and press **Edit** on a visit, like a follow-up.
2. Open **Format & length**.
3. Under **Where it happens**, pick **Video visit**. Or pick **Patient chooses** to let each patient pick video or in person when they book.
4. Save the visit type. Video visits don't use rooms, so you can skip the rooms step.

Peak Vitality Clinic
Growth Plan

Appointments

Telehealth follow-up
Everything about this visit lives here — booking, rooms, forms and checkout all follow it.

- Basics**
Name, category, description
- Format & length**
How long, where, who can book
- Providers**
Who sees this visit
- Rooms & timing**
Rooms, setup and cleanup
- Services & pricing**
Price, deposit, what it sells
- Forms & consents**
Sent automatically on booking
- Patient prep**
Checklist and care programs
- Review**
Everything, and any conflicts

Length
Every booking of this visit holds this much time on the provider's calendar.

15 min 30 min 45 min 60 min 90 min 120 min 20 min

Where it happens
A video visit gets its meeting link automatically; an in-person visit can use rooms. 'Patient chooses' lets them pick when booking.

In person **Video visit** Patient chooses

Who can book it online
A video visit gets its meeting link automatically; an in-person visit can use rooms. 'Patient chooses' lets them pick when booking.

☒ Patients can book this from the app and your booking link

Everyone New patients only Returning patients only

When patients can book it online
For this visit only — your booking link's own window still applies, and the stricter one wins. Your team can always book it any time.

At least Link's default notice Up to Link's default

Delete < Back Next > Save changes

Format & length: Where it happens decides if a visit is a video visit.

6. ADD A VIDEO VISIT CONSENT (OPTIONAL)

1. On **Consents**, make a consent form in the **Telehealth** category.
2. Every consent in that category must be signed before a video visit starts. If one is missing, the provider sees **Consent required before this visit**. They can still press **Proceed anyway**, on their own judgment.
3. To send it to patients as soon as a video visit is booked, add it under **Forms & consents** on the visit type.

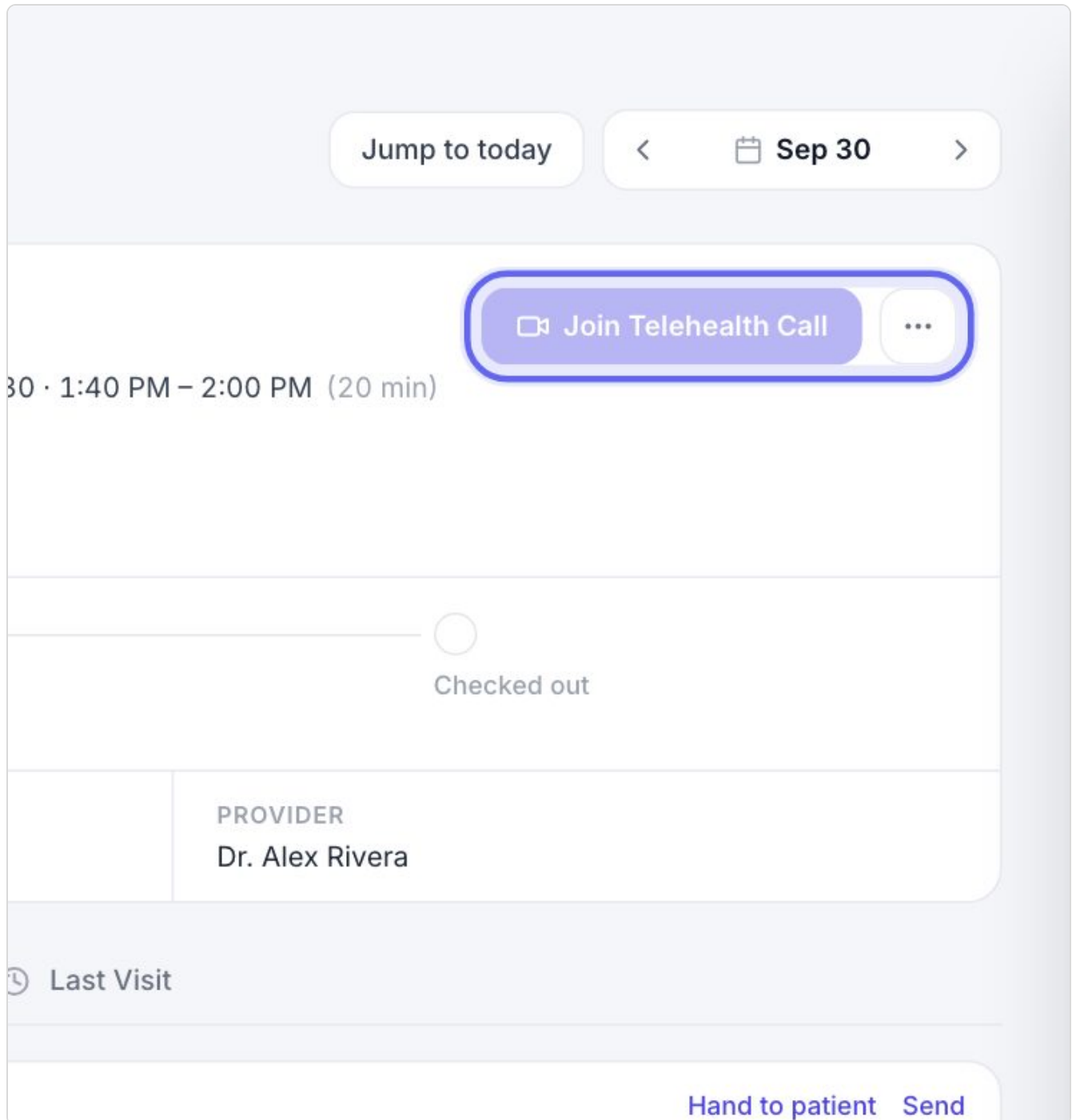
7. HOW BOOKING WORKS

Book a video visit the usual way, with **New appointment**. The booking screen says where the video will happen.

With Aminova video, there's nothing more to do. With your own meeting links, the link is made on the provider's calendar as you book, and appears on the appointment.

Aesthetics

2. Open **My Schedule** and click the visit. From an hour before it starts, **Join Telehealth Call** is ready.
3. Press it. You see whether the patient has opened the visit, and your options, before anything starts. Press **Not yet** to leave without starting.
4. Practice patients never get emails, texts or bills, so they're safe to test with.



The open visit's main button. On a video visit it says Join Telehealth Call.

Tip. Patients can join from their app 15 minutes before the visit.