

AI Assistant

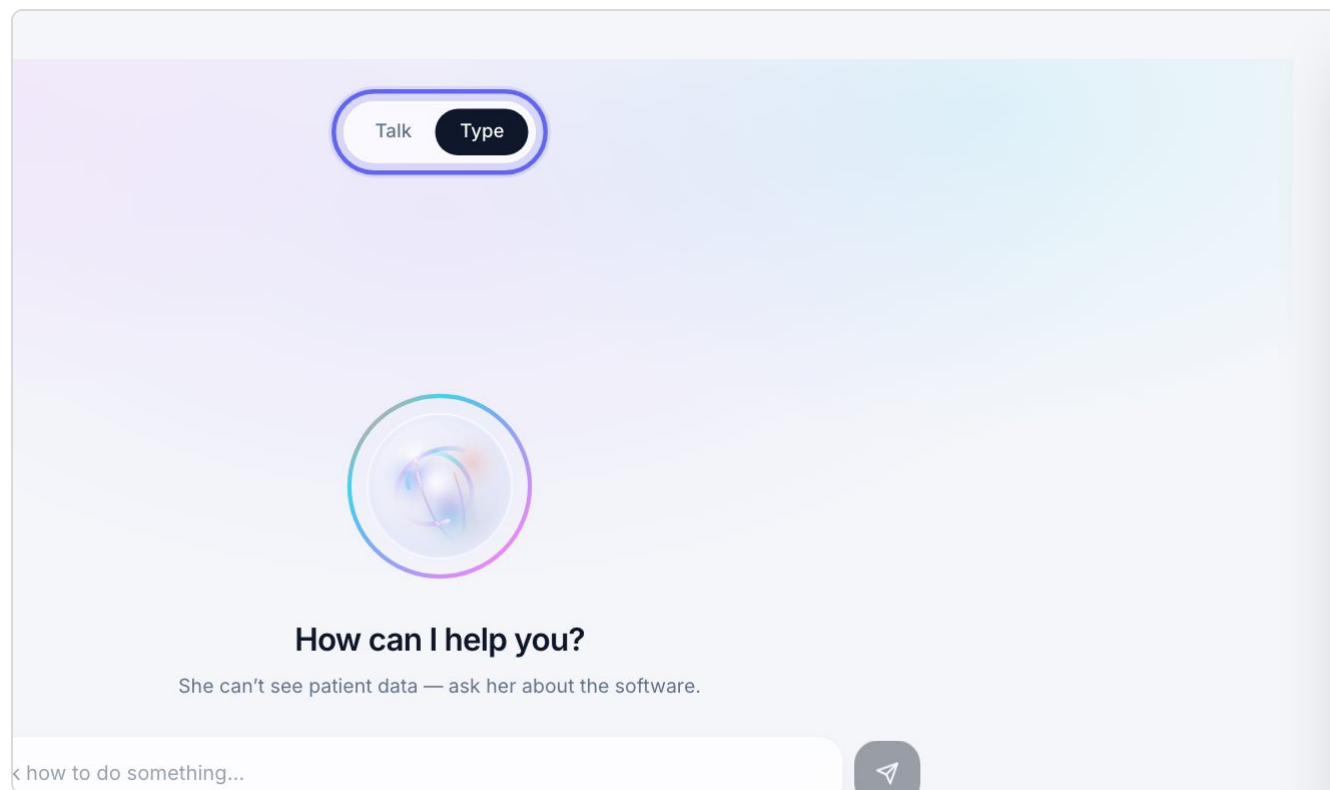
Ask how to do anything in Aminova, by typing or out loud. It knows the software, not your patients.

Page manual · For Everyone · aminova.health/university/assistant

1. THE PAGE AT A GLANCE

Open **AI Assistant** under **Help**, at the bottom of the sidebar.

At the top are two tabs: **Talk** and **Type**. The page opens on **Type**.



Talk or Type: two ways to ask the same assistant.

2. WHAT IT CAN HELP WITH

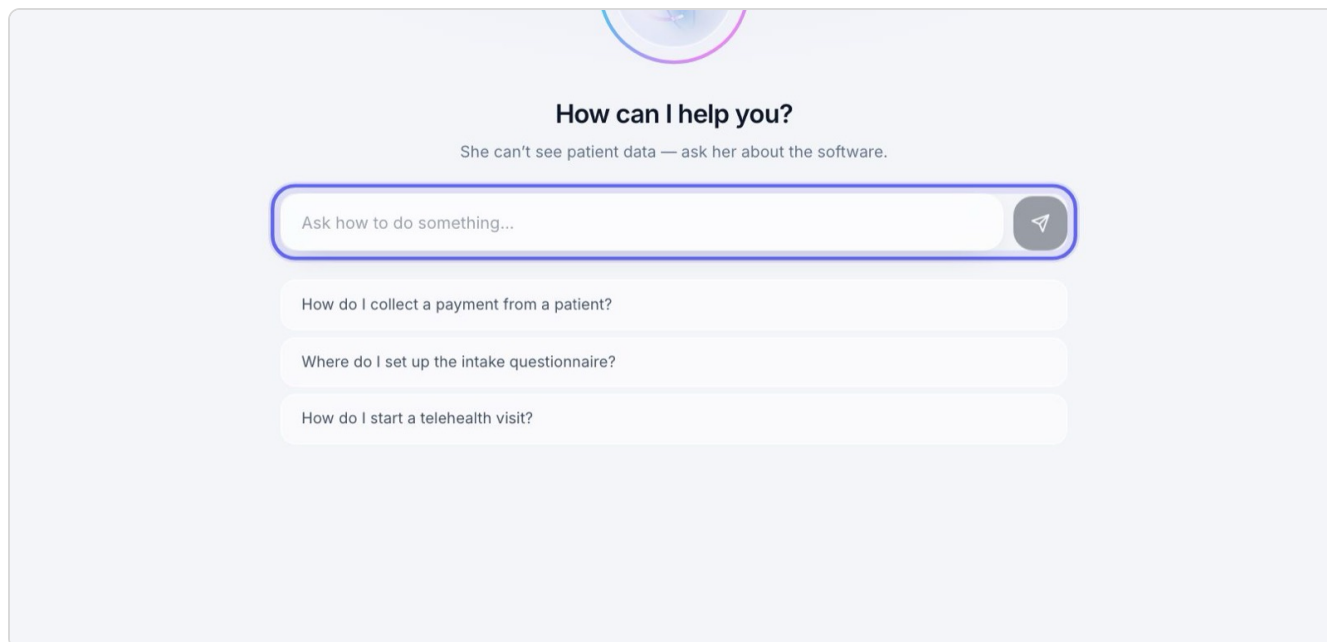
Ask it how to do something in Aminova: where a setting lives, how to take a payment, how to send a form.

It can't see patient data, so don't ask about a patient. Ask about the software.

3. TYPE A QUESTION

1. Click in the box that says **Ask how to do something...**
2. Type your question and press Enter, or the send arrow.
3. The answer shows below your question. Ask a follow-up the same way.

4. The conversation clears when you leave the page.

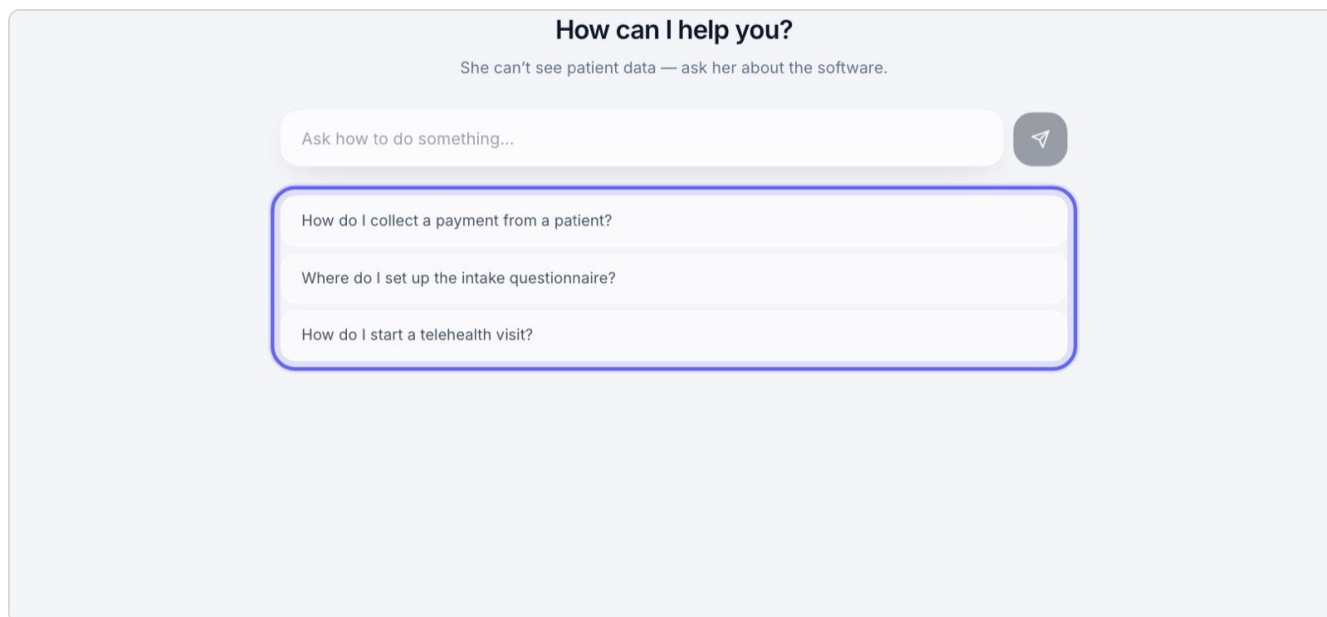


The screenshot shows a light blue chat interface. At the top, a circular profile picture of a person is partially visible. Below it, the heading "How can I help you?" is centered. Under the heading is a small note: "She can't see patient data — ask her about the software." Below this is a search bar with the placeholder text "Ask how to do something...". To the right of the search bar is a dark grey button with a white paper plane icon. Below the search bar are three example questions, each in a light blue rounded rectangle: "How do I collect a payment from a patient?", "Where do I set up the intake questionnaire?", and "How do I start a telehealth visit?".

Type your question here and press Enter.

4. NOT SURE WHAT TO ASK?

Before you ask anything, three example questions sit under the box, like **How do I collect a payment from a patient?** Click one to ask it.



This screenshot is identical to the one above, but with a blue border highlighting the three example questions: "How do I collect a payment from a patient?", "Where do I set up the intake questionnaire?", and "How do I start a telehealth visit?".

Click an example question to ask it.

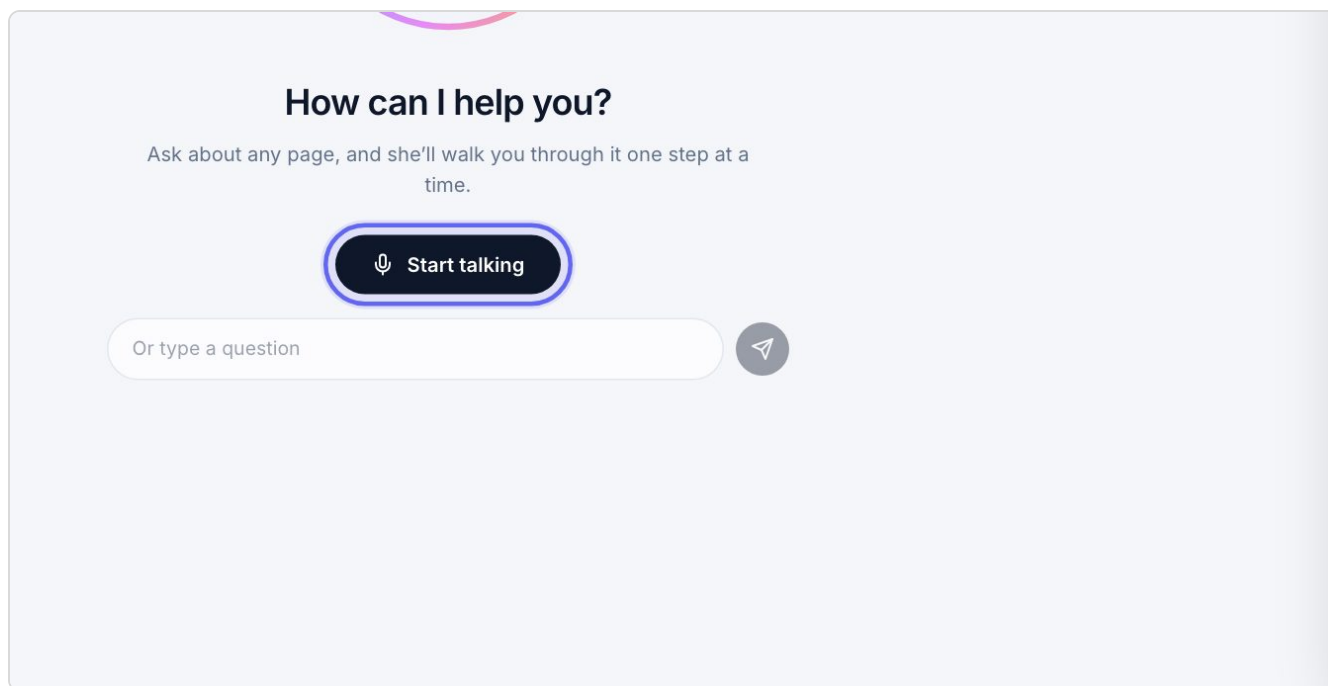
5. WHEN AN ANSWER DOESN'T HELP

Under the latest answer, press **That didn't help**. Your question goes to the people who write the answers, so it can be answered better.

It doesn't change anything for anyone else right away.

6. ASK OUT LOUD

1. Click the **Talk** tab.
2. Press **Start talking**. Your browser may ask to use your microphone. Allow it.
3. Wait for the greeting to finish, then ask your question.
4. Use the microphone button to mute yourself, and **End** to stop.



The Talk tab. Press Start talking, then ask out loud.

7. TYPING ON THE TALK TAB

The Talk tab has its own box, **Or type a question**. A question typed there is answered in writing, and never switches your microphone on.

It's handy at the front desk, with a patient standing in front of you.